



CRIS Updates and Issues from Nursing

Friday, August 27, 2004 @ 1600


We've been *LIVE* 124 hours as of this writing! Nurses, we continue to hear that your untiring patience with the challenges of our extra-departmental partners is greatly appreciated! You are totally awesome! It seems we are getting to a point where we are starting to share our tips and experiences with each other.

Here is a recap of the issues being addressed today:


1. Printouts

-  We learned that documents for filing in the medical record printed out last night. Here's what you need to know regarding filing:
 - Y/ Interdisciplinary Notes – Interdisciplinary Notes Tab
 - Y/ Medication Administration Summary – Medication Treatment Tab
 - Y/ 24 – hour Order Summary – Physician's Orders tab
 - Y/ We will let you know if printouts are planned to continue.
-  Some nurses are choosing the “discontinue and reorder” function to get necessary printouts, but remember this reorder will now require the prescriber to sign the order (again!).





2. TEDS and Jobst Stockings

-  Several of you have asked where we should document the application of TEDS and Jobst Stockings. We discovered that this needs to be added as a selection to the nursing documentation flow sheets.

3. Printers and Other PC Hardware

-  Zebra Printer Labels – DNA will stock PCUs with rolls of labels for the Zebra Printers on a weekly basis just as they do now for 2-hole paper. Please remember to call 496-8400 for help with these printers.

4. Lab Issues

-  Please use Microbiology order sets when ordering microbiology tests. Many micro orders are being placed incorrectly.
-  Lumen color information on Blood cultures
 - Y/ Enter the lumen color information in CRIS
 - Y/ Place an admission label and write the lumen color on the Admission label
 - Y/ Send the sample down with the CRIS order requisition and barcode label along with the sample.
-  To help Messenger and Escort and the Lab quickly identify Micro specimens, write MICRO on the specimen bag.
-  Add on Specimen Process –
 - Y/ Call the lab to verify if the desired test can be added to the sample that is already in the lab.
 - Y/ Enter a new order and select the label printing site to the correct lab.

Y/ DO NOT click on the add-specimen button. This will not accomplish what you are trying to do.

- Please remember to review the 2 pages of requested order requisitions that need to accompany specimens to the lab. (We are re-sending these lists to the Super-Users)
- Please review the flyer that was developed to assist you to apply barcode labels properly to the specimen tubes. (Many are being placed upside down and requiring re-labeling in the lab!)
- It has been reported that some lab results are not posting to the patient record. If you do not see lab results that you are expecting, please notify the lab.

5. **Transfer from PCU ↔ PCU . . . a few tips**

- Please remember to transfer patients in CRIS after they have physically transferred. (Choose the correct destination for the patient!) Enter this as a medical order and mark as done on the work list. This is important for printing and for departmental notification (pharmacy, lab, nutrition and Messenger and Escort).

6. **Pharmacy News**

- Sliding Scale Insulin should not be ordered as a conditional order. Medications should be ordered as PRN in order for them to work best with the worklist.
- TPN orders have been tricky to document on the worklist. This is currently being addressed to make this easier and accurate.

7. **Contacting Messenger and Escort Services.**

- Messenger & Escort Services can be requested to pick up blood products and transport patients by placing a CRIS Service requisition and filling out the required fields.
- If Messenger & Escort are needed to pick up and deliver specimens or non-specimen items, you will need to call them at 301-496-9295. This may be a change for some PCU's. All specimens should be brought to the accessioning desk and will then be appropriately sorted by the lab until a better process is put in place.

8. **Isolation Status**

- When you have a patient on isolation due to actual/potential communicable disease, in addition to entering a medical order for the isolation status, a nurse or epidemiologist should enter the patient-specific information in CRIS under the Patient Info tab → Significant Events → Isolation Status. This action will then pull to the Medical Care Plan printout.

9. **Nutrition News**

- Some nurses are entering diet orders without selecting a diet. This will make for a very hungry patient! It is not a required field but please remember to fill in the field for the type of diet you are requesting or else a blank order goes to nutrition.

- Dietitians are finding nursing documentation under the screens designed for use by the dietitians. This has lead to some confusion when patients are being screened for dietary assessments. When a nurse enters food and fluid information under the Nutrition (Dept) documentation section, it appears that the nutrition assessment has been completed. Several patients have slipped through the cracks as there is documentation in on these patients but not by a dietitian. This problem is growing!

Keep up the great work!!

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